

About the Cars to Work Auction

Offering a variety of vehicles, we always have options to choose from. The description of each vehicle includes information provided by the donor. We invite you to explore our auction showroom listings online or in-person prior to an auction! We suggest checking the auction schedule regularly, as the dates of our online and live auctions are subject to change.

Goodwill Cars to Work offers live auctions at 962 E Chestnut St; Louisville, KY 40204. It's great to be able to come out and be a part of the live auction experience. You can view the [vehicles that will be available at our next live auction](#). We want your vehicle-buying experience to be as easy as possible, and we've committed to that by making the process convenient.

All auction proceeds support Goodwill Cars to Work's mission to connect working Kentuckians with affordable transportation options. For more information about the [vehicle placement program](#), contact our Cars to Work career coach at 502-259-0430 or toll free 1-844-GWK-WORK (1-844-495-9675).

Frequently Asked Questions

Are all of these vehicles in the same working condition?

No. Each vehicle is as unique as its previous owner. Some vehicles may not run, while others may only have cosmetic damage. Each description provides information from the vehicle donor, along with a current photo. Read each description thoroughly before bidding. We encourage you to reach out if you have any questions about the bidding process!

How do you determine the working condition of each vehicle?

Our vehicle descriptions are as accurate and honest as possible based on information provided by the donor.* In each description, you'll find information provided by the donor as well as a few acronyms:

- R: Runs. Vehicle turns over when started. This does not indicate the vehicle is free from mechanical or electrical problems, but only that the engine turns over. During the auction, our staff will start the vehicles that are labeled with an R.
- M: Runs, moves. Runs and was able to move forward or backward two feet in the parking lot. This does not indicate the vehicle is free from transmission problems.
- Cranks: Vehicle engine cranks, but does not start. During the auction, our staff will attempt to start the vehicles that are labeled this way.
- DNR: Does not run. Vehicle does not turn over.
- DNM: Runs, but did not move forward or backward two feet in the parking lot.

** Goodwill Cars to Work cannot guarantee the accuracy of the information listed on each vehicle.*

When can I see the vehicles that will be auctioned?

If you're interested in bidding during one of our auctions and would like to view the available vehicles, you may view and inspect vehicles at the auction lot, [962 E. Chestnut Street, Louisville, KY 40204](#), the week of the live auction, Monday through Friday, 9:00 AM to 4:00 PM. You can also view the vehicles on the day of the auction at 8:30 AM. All live auctions begin at 10:00 AM.

When is the auction lot open to the public?

While you're welcome to view and inspect vehicles prior to their auction date, please note the auction lot at [962 E. Chestnut Street, Louisville, KY 40204](#) is only available to the public the week of the auction, Monday-Friday (9:00 AM to 4:00 PM) and Monday after the auction (9:00 AM to 4:00 PM).

Why bid on a vehicle from Goodwill's auction?

When you participate in a Goodwill auction, you are directly helping your community. You are supporting Goodwill's efforts to connect working Kentuckians and families with resources to obtain and maintain a vehicle. Having a vehicle makes a huge impact on employment and other important daily engagements that contribute to a family's quality of life. In rural areas, there are few options for commuters who need transportation to get to work. We're here to help alleviate that need through the generosity of those who donate their cars to Goodwill Cars to Work. [Our program](#) is made possible by those who donate vehicles to Goodwill and participate in our auctions.

Auction Tips

- The auction lot at [962 E. Chestnut Street, Louisville, KY 40204](#) is ONLY available to the public the week of the auction, Monday-Friday (9:00 AM – 4:00 PM) and Monday after the auction (9:00 AM – 4:00 PM).
- Auction participants must be at least 18 years of age and have a valid driver's license to register to bid and participate in the auction.
- All vehicles are sold as-is with no warranty. Information about each vehicle is provided by the donor, and Goodwill cannot verify the information or guarantee the mechanical condition of any vehicle.
- Vehicles are being sold absolute to the highest bidder without reserve.
- Goodwill Cars to Work reserves the right to cancel the sale of any item at any time prior to its sale.
- Please ask any questions about the process or vehicle prior to bidding.
- Purchase must be paid in full by 12:00 PM or 30 minutes after the last vehicle is sold (whichever is sooner) the day of the auction.
- A buyer's fee of \$40.00 is assessed to each vehicle that is sold.
- We accept cash, credit card (American Express, Discover, MasterCard, & Visa), and debit cards as payment. Checks are not accepted.
- Without exception, keys will be turned over to the buyer when the auction has ended.

- All buyers will receive a title. It is the buyer's responsibility to transfer the title at the county clerk's office within 15 business days. Failure to adhere to this requirement could result in a ban from future auctions.
- Without exception, there will be no refunds for vehicles purchased at auction.

Before the Auction

Parking

Public parking for the auction is located outside the Goodwill Cars to Work gates, either on Chestnut Street or nearby adjacent streets. There is no public parking inside the gates on the day of the auction.

Inspecting Vehicles Before the Auction

The auction lot at [962 E. Chestnut Street, Louisville, KY 40204](#) will be open to the public the week prior to the auction, Monday-Friday, 9:00 AM – 4:00 PM. On the day of the auction, the auction lot will open at 8:30 AM. From 8:30-10:00 AM, the vehicles can be evaluated by the potential bidder.

Markings on Vehicle Windshields

The status of the vehicle will be on the windshield.* On the driver's side of the windshield, the vehicles will be labeled with two numbers, listed vertically with a line between them. The top number will be the production year of the vehicle. The bottom number will be the current mileage of the vehicle. On the passenger's side of the windshield, the vehicle will be marked with the order the vehicle will be auctioned. The vehicles will also be marked with letters as indicated below:

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Registration

The day of the auction, potential bidders must be at least 18 years of age, and have a valid driver's license to register to bid and participate in the auction.

During the Auction

Bidding on a Vehicle

The auctioneer will begin the auction with the vehicle labeled "1." Only one vehicle is auctioned at a time. Once the highest bidder has been determined for a specific vehicle, the auctioneer will move on to the next vehicle. When bidding on a vehicle, make sure the auctioneer sees you. Make clear signals such as raising your hand or nodding your head yes or no to indicate that you wish to place a bid.

Winning Bid

If you are recognized by the auctioneer as the winning bidder for the vehicle, hold up or make visible your bid number to the auctioneer. The bid number will be announced as the winning bid number. An auction representative will note your bid number on the driver's side window and report the winning bid and number to the on-site office.

After the Auction

Payment

Payment for all vehicles must be made at the conclusion of the auction, within 30 minutes after the sale of the last vehicle. We accept cash, Visa, MasterCard, American Express, Discover. No checks are accepted.

Non-payment

Anyone who successfully bids on a vehicle and does not pay at the conclusion of the auction will not be permitted to participate in future auctions. No vehicles may be removed from the site until full payment is received.

Keys

Without exception, keys will be given to the buyer at the conclusion of the auction.

Title Processing

Buyers will receive a title for all vehicles purchased. It is the buyer's responsibility to transfer the title at the county clerk's office within 15 business days. Failure to comply with this requirement could result in a ban from future auctions.

Lot Hours

The lot will remain open until 4:00 PM the day of the auction to allow for pickup of purchased vehicles. The lot will also be open on the Sunday and Monday following the auction from 9:00 AM – 4:00 PM.

Additional Pick-up

The Goodwill Cars to Work lot will be open until 4:00 PM on the day of the auction. Vehicles may also be picked up on the Sunday after the auction date from 9:00 AM – 4:00 PM, or the Monday after the auction from 9:00 AM – 4:00 PM. Winning bidders must remove their vehicles from the Goodwill Cars to Work lot no later than 4:00 PM on the Monday after the auction. Any vehicle remaining on the lot past 4:00 PM on Monday will be charged a storage fee of \$25.00 per calendar day.

Towing

The buyer is responsible for any towing fees if the vehicle needs to be moved from the auction lot. Buyers must show title(s) to the security guard or Goodwill Cars to Work staff prior to leaving the lot with the vehicle. Any on-premises repairs are limited to replacing batteries, adding (not replacing) fluids, and fixing or changing a flat tire. All other repairs are prohibited from taking place on Goodwill property.

Adjoining Parking

Purchased vehicles may not be moved to adjacent streets. Vehicles left in adjacent streets after the auction are subject to tow.

For more information:

Louisville: 502-583-CARS (2277)
Lexington: 859-277-CARS (2277)
Toll-free: 1-866-654-CARS (2277)

Vehicle donation offices:

[4000 McCollum Court](#)
[Louisville, KY 40218](#)

502-583-CARS (2277)
Toll-free: 1-866-654-CARS (2277)

[130 W. New Circle Road, Suite 110](#)
[Lexington, KY 40505](#)

Lexington: 859-277-CARS (2277)
Toll-free: 1-866-654-CARS (2277)

Auto auction lot:

[962 East Chestnut Street](#)
[Louisville, KY 40204](#)

502-583-CARS (2277)
Toll-free: 1-866-654-CARS (2277)